

# LEVEL 6 IMPROVEMENT LEADER

Improvement Leaders are responsible for developing an improvement strategy, providing leadership in improvement and coaching and supporting Improvement Specialists. They work with all business functions to support the setting and achievement of business goals, and are often accountable for improvement activities within high-priority programmes of work. Improvement Leaders have high-level expertise in Lean, Six Sigma, project and change management and are specialists in leading improvement strategy. Improvement Leaders work across all industries.

Typical Job Roles: Improvement Leader, Lean master, Senior Lean Leader, Senior Navigator, Lean Six Sigma Master Black Belt, Senior Consultant.

## DELIVERY OVER 18 MONTHS

### INDUCTION

One day induction to Apprenticeship programme, meeting with a Skills Coach and Delivery Plan agreed

### IN COLLEGE

Two workshops per term.  
1 x face to face workshop and 1 x online workshop

### ONLINE

Access learning materials 24/7 via E-Apprentices your online learning environment

### ASSESSMENT

On programme assessments every 4-6 weeks, including progress reviews every 8-10 weeks

### END POINT ASSESSMENT

- Dissertation, presentation and questioning
- Professional discussion supported by a portfolio of evidence

### QUALIFICATION

Level 6 Improvement Leader

### OFF THE JOB TRAINING (466 HOURS)

- Practical training: shadowing, mentoring and industry links
- Chairing or attending meetings (outside the normal job functions)
- Learning support and time spent writing assignments
- Meeting with the apprenticeship tutor
- Working on their evidence portfolio

## KNOWLEDGE/ SKILLS/BEHAVIOURS

### Knowledge

- Strategy development - SWOT/PESTLE/ GR-McKinsey Matrix, Ansoff's growth matrix, etc
- Business Benefits
- Project Selection and Reporting
- Data analysis - statistical methods
- Experimentation and optimisation - Monte Carlo and Discrete Event simulation, General Linear Model
- Team formation and leadership - NLP, emotional intelligence, dysfunction

### Skills

- Change Management to improve outcomes
- Reviewing projects and coaching others
- Principles and methods
- Project selection and scoping
- Problem definition
- Voice of customer
- Process mapping and Analysis
- Data acquisition for analysis
- Statistics and graphical analysis
- Experimentation, optimization and simulation

### Behaviours

- Drive results
- Team working
- Professionalism
- Strategic thinking
- Safe working

## ENTRY REQUIREMENTS

The entry requirements for this apprenticeship will be decided by each employer. It is typically an Improvement Specialist Level 5 or equivalent